

Date: September 01, 2026

NOTICE

ONLINE STUDENT GRIEVANCE REDRESSAL PORTAL

📌 Important Notice for Current Students & Alumni

To ensure a **transparent, time-bound, and fully trackable** grievance resolution system across all affiliated institutions, AKTU has officially integrated an **Online Student Grievance Redressal Portal** into the AKTU ERP system.

⚠️ Mandatory Directive: All grievances regarding **examination results, mark sheet corrections, marks updates, degrees, and general examination matters** must now be submitted **exclusively** through this official online portal. Offline or informal requests will not be processed.

🌐 Official Portal Access

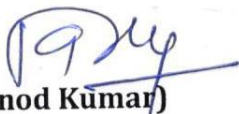
- **Direct Link:** [AKTU Student Grievance Redressal Portal](#)

🌟 Key Features

Feature	Details
Comprehensive Scope	Log complaints regarding results, degree issuance, mark sheets, and marks updates.
Unique Tracking ID	Generates an instant Grievance ID upon submission for future reference.
Real-Time Tracking	Monitor live progress and status updates directly via the portal at any time.
Automated Workflow	Grievances are automatically assigned to the concerned section for rapid disposal.

📌 Critical Instructions for Applicants

- **Legible Documentation:** Fill in all required fields accurately and upload **clear, high-resolution** scans of supporting certificates/documents.
- **Exclusive Channel:** Lodge all issues strictly through the portal link above to avoid administrative delays.
- **Keep ERP Profiles Updated:** Ensure your **active personal mobile number and email ID** are registered in your ERP profile to receive OTPs, verification codes, and official notifications.
- **Technical Assistance:** For login issues or ERP contact updates, write directly to:
✉️ studenthelp@aktu.ac.in


(Vinod Kumar)
Registrar

CC: 1. Hon'ble Chairman - for kind Information please
2. Hon'ble CEO - for kind information please
3. Director-GCET/Director-GIMT/Director-GCOP
4. All Deans/HODs
5. All Notice Board